Helen Whately MP
helen.whately.mp@parliament.uk

Your ref: HW62268
Our ref: 8002240181
Date: 10 March 2025
Contact: 0330 303 1271

Dear Helen,

Re: Sewer network in Teynham, Kent

Thank you for your recent email received on 19 February 2025, on behalf of your constituents in Teynham, regarding the ongoing issues with blockages and the sewer network. I am sorry there has been a delay in responding to you, I appreciate you contacting us so I can provide an update on the investigations we have carried out so far and the works we have planned moving forward.

Our investigation into the network and findings

A significant CCTV survey has revealed that the existing sewer network in Teynham is in poor condition and lacks sufficient capacity for the developments that have already been granted planning permission. There are two options moving forward:

- Option 1: Repair by lining the existing sewer to stabilise structural issues and prevent root regrowth, while also building additional sewer capacity for the new properties.
- Option 2: Pipe-burst the existing sewer to a diameter that provides sufficient capacity for the new properties, creating a new structurally sound, root-free pipe.

Planned Actions moving forward in the area

Our Wastewater Asset, Strategy, and Planning Teams for Network Growth and Risk are aware of these issues and are making plans accordingly. There are works planned for the investment period 2025-2030 under Asset Management Plan 8 (AMP8). While the specific details of these works are still being finalised, we are committed to addressing the sewer network issues in Teynham.

Next Steps

We will keep you and your constituents informed of any further developments and actions taken. Thank you for bringing this matter to our attention. Should you have any further questions or require additional information, please do not hesitate to contact us.

Contact Details

For any future constituent casework, please write to our dedicated inbox stakeholderteam@southernwater.co.uk, and for anything else please contact our Head of Public Affairs, Chris Vinson, at Chris.Vinson@southernwater.co.uk

Yours sincerely,

Chris Dixon
Executive Review Team

southernwater.co.uk

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